

Privacy Policy

1. INTRODUCTION

This privacy policy of Globidian Care ("Privacy Policy") sets out how we collect, receive, possess, retain, deal or handle your information and data when you visit our website www.globidiancare.com (which includes, the home page and all other pages under the same top level domain name and all content thereon) ("Website"), for the purpose of viewing and/ or availing the services offered by us. We take your privacy very seriously and treat the information and data received from you in accordance with this Privacy Policy. Please note that this Privacy Policy forms part of the agreement between you and Globidian Care in relation to the terms and conditions for use of the Website and the services offered by Globidian Care ("Terms of Use").

You are encouraged to read this Privacy Policy carefully when using the Website and availing our services. By accessing and/or using the Website and/ or providing your information, including Personal Information (as defined below), you consent to the collection and use of the information you disclose on the Website in accordance with this Privacy Policy, including but not limited to your consent for using and sharing your information as per this Privacy Policy. Further, you signify that you have the legal authority to accept the practices described in this Privacy Policy on behalf of yourself and any party you represent in connection with your use of the Website. If you do not agree to this Privacy Policy, you are not authorized to use the Website.

2. COLLECTION OF PERSONAL AND NON-PERSONAL INFORMATION

(a) Personal Information

Personal information such as your name, address, telephone number, email address, birth date and gender and the sensitive personal data or information as mentioned under the Information Technology Act, 2000 ("Personal Information") is collected by us when you choose to provide it to us at the time of registration on the Website and/ or subscribing to / availing our services. We may also receive your Personal Information from our business partners and other third parties, provided that such third parties confirm to us that you have permitted them to share such information.

(b) Non-Personal Information

When you visit the Website, we automatically receive information of an anonymous nature, such as your Internet Protocol Address, the domain you may have used to access our Website, the type and version of browser or operating system you may be using, the content of any undeleted Cookies (as defined below) that your browser previously accepted from us and the website you may have come from and visit next ("Non-Personal Information"). We may aggregate information from the user of the Website, such as demographic statistics of our users (e.g. average age or geographical allocation of our users), number of visitors and average time spent on the Website, which will also be considered as Non-Personal Information. "Cookies" are a standard method of registering user preferences when people use websites, to ensure a better and more personalized experience. These preferences are stored in a file on your computer's hard disk drive. For example, a cookie would contain your preferred country of

residence so we do not have to ask you this question each time you visit. We use cookies to help personalize your Globidian Care experience and show you relevant content. You can control cookies through your browser settings and other tools. As we are always seeking to improve our services we offer to you, we often introduce new features, some of which may result in the collection of new information. Furthermore, new partnerships or corporate acquisitions may result in new features, and we may potentially collect new types of information.

3. PURPOSE AND USE OF THE INFORMATION

The Personal Information and Non-Personal Information provided to us/ collected by us is used for the purpose of providing you with our services, responding to your inquiries or fulfilling your requests for information about various services offered by us, sending you important information regarding the Website and our services, intimating you regarding changes to Globidian care terms, conditions, and policies and/or other administrative information, sending you email materials and other mailings about products and services that we feel may be of interest to you, personalizing your experience on the Website by presenting advertising, products and offers tailored to your requirements, properly administering the Website, conducting internal reviews and data analysis for the Website (e.g., to determine the number and type of visitors to the Website), improving our services, content and advertising on the Website and as required under law.

4. DISCLOSURE OF INFORMATION

We will disclose your Personal Information to third parties:

(a) where you have specifically given us your consent to disclose your Personal Information for a designated purpose;

(b) who are acting on our behalf as our authorized representatives or service providers or our business partners, solely to enable us to efficiently provide you with our services;

(c) as required by law, including by an order of any court, tribunal, governmental authority, institution or body with jurisdiction or authority to compel the production of information, or in order to protect or defend a legal interest, prevent, detect, investigate cyber incidents, prosecution, and punishment of offences;

(d) in connection with Globidian Care's corporate re-organization, merger or amalgamation with another entity, or a sale of all or a substantial portion of the assets of Globidian Care, provided that the Personal Information disclosed continues to be used for the purposes permitted by this Privacy Policy by the entity acquiring the information; and

(e) to enforce the Terms of Service and/or to protect the rights, privacy, safety or property of Globidian Care, you or any other user.

5. YOUR OBLIGATIONS

(a) You must, at all times, abide by the terms and conditions of the Privacy Policy, Terms of Use, and other policies of Globidian Care. This includes respecting all intellectual property rights that may belong to Globidian Care and/or third parties, such as trademarks, patents or copyrights.

(b) Any violation of these guidelines or those detailed in our Terms of Use or elsewhere may lead to the restriction, suspension, or termination (at the sole discretion of Globidian Care) of your account and our services offered to you.

6. OTHER TERMS

(a) Data Retention: We retain the Personal Information while your account is in existence or as needed for providing you with our services. Globidian Care may retain your Personal Information even after you have closed your account, if retention is reasonably necessary to comply with our legal obligations, meet regulatory requirements, resolve disputes between members, prevent fraud and abuse, or enforce this Privacy Policy and our Terms of Use. Globidian Care may avail services of third party vendors to provide the necessary hardware, software, networking, storage, and related information technology required to manage and operate the Website.

(b) Review of Information: The Personal Information provided by you, which is found to be inaccurate or deficient, can be corrected or amended by contacting us directly. Globidian Care shall not be responsible for authenticity of the Personal Information or other information supplied by you.

(c) Withdrawal of consent: By using the Website and/ or by providing your Personal Information, you consent to the collection and use of such information by Globidian Care. At any time while availing our services or otherwise, you can withdraw your consent for the collection and use of the Personal Information. Such withdrawal of the consent should be sent to us in writing. In the case you do not provide us with the Personal Information required for availing our services or later on withdraw your consent, we have a right not to provide you with our services and you are not authorized to visit/ use the Website.

(d) Third Party Websites and Advertisements: The Website may, from time to time, contain links to and from the websites of our partner networks, advertisers or affiliates, to and from the websites of third parties and to and from links to social media platforms. If you follow a link to any of these websites or platform, please note that these websites and platforms should have their own privacy policies, which will govern their use of the information that you provide to them and that we do not accept any

responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites or social media platforms.

(e) Security: Globidian Care takes security very seriously. Globidian Care strives to ensure the security, integrity and privacy of your Personal Information and to protect your Personal Information against unauthorized access or unauthorized alteration, disclosure or destruction. For this purpose, Globidian Care adopts reasonable security practices and standards. Unfortunately, no database or data transmission over the internet can be guaranteed to be hundred percent secure. As a result, while we strive to protect your Personal Information and privacy, we cannot guarantee or warrant the security of any information you disclose or transmit to us online and cannot be responsible for the theft, destruction or inadvertent disclosure of your Personal Information. Consequently, Globidian Care, its affiliates, related companies and arm's length companies and any shareholders, directors, officers, employees, agents, representative, contractors, subcontractors or agents or partners of the foregoing do not represent, warrant or guarantee that your Personal Information will be protected against misuse, loss or modification, nor do such parties accept liability for the security of a user's Personal Information submitted on or in connection with the Website and/or our services.

(f) Amendments and whole policy: Globidian Care reserves the right to change, modify, add, or remove portions of this Privacy Policy and any other policies or procedures concerning the treatment of information collected through Globidian Care, without prior notice. Use of the Website following such changes constitutes your acceptance of the revised Privacy Policy then in effect. This Privacy Policy represents the sole, authorized statement of Globidian Care's practices with respect to the collection and use of information and data by Globidian Care.

(g) Governing Law: This Privacy Policy shall, in all respects, be governed by and construed in all respects in accordance with the laws of India. The Parties agree to submit to the exclusive jurisdiction of the courts in Mumbai in connection with any dispute arising out of or in connection with these terms.

(h) Questions, comments or suggestions: If you have questions, comments or suggestions about this Privacy Policy that were not answered here, send us an e-mail at business@globidiancare.com.

(i) Grievance Officer: In accordance with Information Technology Act 2000 and rules made there under, the name and contact details of the Grievance Officer are provided below:

Mr. Ashish Aggarwal

Phone: +91-9819405627

Email: globidian.ashish@gmail.com

Time: Mon to Fri (10:30 to 18:00)